

# Level

6 EQF (European Qualifications Framework)

Duration 1 year

Credits 60 ECTS

#### Target group

Students - people seeking employment - employees and professionals in the sector



Admission requirements

Candidates holding a level 5 EQF qualification or a gualification equivalent to the attainment of 120 ECTS



**Course Structure** Full-time or work-study



Pedagogical methods

Theoretical courses, tutorials and practical work Case studies and professional scenarios Individual and group projects

#### Professional assessments :

- Continuous assesment
- Writtten exam (6h)
- Activity report and professional support (30 min) CCE :
- Quizzes (1h20)
- Modern language :
- Reading Comprehension (1h)
- Listening (45min)

#### The FEDE, as a certifier, is in charge of the assessment processes

- Organisation and planning of exam sessions
- Development of topics and model answers
- Ensuring compliance with examination regulations and supervision (anonymity, integrity, confidentiality)
- Assessment and marking of papers Reporting results, issuing diplomas, diploma supplements and certificates

www.fede.education/en/fede-quality-charter

he European Bachelor in Business Development trains professionals capable of designing, managing and optimising an omnichannel sales strategy.

Versatile and adaptable, the business developer works in all sectors (B2B/B2C) and types of company (microenterprises, SMEs, intermediate-sized businesses), and even as a freelancer. They grow turnover, negotiate, build customer loyalty and mobilise teams. The degree addresses current challenges: digital transformation, customer relations, collaborative management and CSR.

#### LEARNING OUTCOMES

- Manage an omnichannel sales strategy by implementing the sales action plan, coordinating internal and external stakeholders, and managing the associated budget
- Develop a client portfolio with a view to sustainable performance by carrying out prospecting, sales, negotiation and loyaltybuilding activities tailored to client needs
- Use digital tools to optimise sales processes by leveraging CRM technologies, social networks, AI and data
- Contribute to the company's CSR strategy by aligning sales actions with the organisation's commitments to inclusion, sustainable development and social responsibility
- Lead teams by managing human resources, developing employee skills and ensuring smooth communication with key departments

#### **PROGRAMME**

#### **PROFESSIONAL SKILLS (320 - 400 HOURS)**

Development of a company's sales strategy - Management of a company's sales action plan - Management of the sales team and optimisation of customer relations -Business development of a company through a CSR approach

#### Professional assignment (≥12 weeks)

Internship - Apprenticeship - Salaried employment

#### **MODERN LANGUAGE (60-80 HOURS)**

Modern language 1 - CEFR Level B1 German, English, Spanish, French, Italian, Portuguese Modern language 2 and 3 (optional) German, English, Arabic, Chinese, Spanish, French, Italian, Portuguese

#### **CAREER DESTINATIONS**

- Account manager
- Sales representative
- Business developer
- Sales executive
- Account officer •
- Business development officer
- Area manager
- Sales advisor
- Retail outlet manager
- Sales manager
- Sales development manager

# FEBE<sup>\*</sup> 'S ASSET - EUROPEAN DEGREE

### **EUROPEAN CULTURE AND CITIZENSHIP (40H)**

#### The European project: Culture and Democracy for Active Citizenship

- Importance of History (OHTE Observatory on History Teaching in Europe)
- Contemporary Europe
- Europe and the World
- Cultures and diversity in Europe
- European citizenship
- The Workings of the European Union
- Importance, challenges and future of
- European construction Focus on corruption (GRECO)

#### Intercultural management and human resources

- Culture and cultural diversity
- Intercultural communication in an organisation
- Managing intercultural aspects and resolving cultural conflicts
- Working in Europe
- Social protection systems in Europe
- Corporate Social Responsibility (CSR)

## **EUROPEAN BACHELOR'S IN BUSINESS DEVELOPMENT**

#### FEDERATION FOR EUROPEAN EDUCATION | FÉDÉRATION EUROPÉENNE DES ÉCOLES

#### www.fede.education/en/our-degrees/

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